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COVID-19: INSTALLATION PRE-REQUISITES

To avoid unnecessary contact or exposure and to allow our teams the best chance of completing the works in a timely and efficient manner, keeping both you and our teams safe, read below and check the following pre-requisites that apply and/or show you have read, understand and will follow the conditions:

RESIDENTIAL (DOMESTIC) PROPERTY (SEE POINTS 1-5 & 8-22)

- There is not any one person either self-isolating or displaying symptoms of COVID-19 in the property where the installation is taking place
- There are no high-risk individuals in the property where the installation is taking place. This is categorized in terms of age, health and underlying medical conditions. A link detailing high-risk individuals can be found on the NHS website via this link.
<https://www.nhs.uk/conditions/coronavirus-covid-19/advice-for-people-at-high-risk/>
- Any residents on site during installation will adhere to the social distancing measures of 2 metres from our installers.
- JK installation teams will be the only tradespeople on site whilst the UFH is being installed.
- Refrain from offering JK installers any refreshments that you would normally offer under courtesy.

BUILDING / COMMERCIAL SITE (SEE POINTS 6-22)

- Immediately report projects where a site worker / person is either recently self-isolating or is displaying symptoms of COVID-19 to a JK sales contact.
- Include JK installation teams to construction / building sites providing Toolbox talks / COVID-19 guidance prior to work commencing on site as part of the conditions of site works, allowing us to adhere to full compliance whilst on site.

APPLICABLE FOR ALL SITES (DOMESTIC AND COMMERCIAL)

- There are enhanced cleaning regimes, paying attention to all areas that are regularly touched (i.e. door entrances, washroom sinks, etc.)
- Interactions with JK installers are limited unless in case of emergency (i.e. hidden service pipes in the floor, issues with electrical supply)
- Clean and working toilet facilities are available on day(s) of installation, which are either cleaned at regular intervals or are the sole use of JK installers (Portable toilets are not considered satisfactory unless cleaned and maintained at regular intervals).
- Clean wash facilities will contain soap and running water for hand washing purposes with paper towels and a waste bin (if not available go to point 12, if available go to point 13)
- Hand sanitisers that are at a minimum 60% alcohol based will be available if wash facilities are not available.
- Room(s) / area(s) where JK installers are working are well ventilated. All available windows and doors will be unlocked and opened prior to installers arriving.
- Our installation times and completion periods are affected by current circumstances and are to be considered and understood by the end customer or principal contractor.
- Upon completion of the UFH system the JK installer will not require a sign off signature for our paperwork (usually requested).
- Any complaints or issues will be raised within 24 hours after completion of the works.
- Equipment owned and brought to site by JK will not be handled by other individuals unless specifically requested.
- The UFH manifold(s) location(s) will be clearly marked on the wall prior to the installation taking place. Our manifold technical specification sheet is available for dimensions
https://www.jk-gb.com/downloads/InformationSheet_JK_Manifold_2019.pdf

COVID-19: Terms and Conditions

Point 19 to 22 is in our normal T&Cs but are even more crucial during current installations with COVID-19 circumstances' see our full T&Cs on the following link which are still applicable;

https://www.jk-gb.com/downloads/2020_JK_T&C_UK_IE.pdf

19. I have read and understand Term 1.1: Empty rooms: The room(s) which the underfloor heating (UFH) is to be installed must be free from any furniture and/or any other obstacles (i.e. door thresholds). Anywhere UFH is not to be installed (i.e. under kitchen islands or work units), must be visibly marked.
20. I have read and understand Term 1.12: Power Supply: At least two, in good and safe working order, electrical circuits must be in the property and available solely for JK floorheating Ltd. during the installation. Each circuit must have two standard 3 pin 13-amp 230V sockets and feed from a 16-amp MCB C type or a 20-amp B type MCB breaker, in order to operate JK machinery (verify power supply well in advance with your electrician).
21. I have read and understand Term 2.3: An outside tap with water supply must be available.
22. I have read and understand Term 2.5: Manifold Location: determined from a technical point of view in consultation with the sales partner or JK floorheating, with regard to the following conditions:
- The distance from the bottom of the manifold to the floor must be at least 200 mm.
 - The space above the top of the manifold must be at least 150 mm.
 - The manifold dimensions, which depends on the number of loops.
 - The manifold cannot be placed in the fuse cupboard (subject to regulations).
 - The manifold cannot be below the level of the UFH system (due to venting problems).
- I acknowledge that I have read and understand the above COVID-19 Installation Terms & Conditions and will supply the supporting documentation stated below via e-mail to my JK floorheating sales contact prior to installation date.
- I understand failure to comply with the COVID-19 Installation Terms & Conditions will result in an aborted installation and the JK installation teams are instructed to leave site immediately upon seeing conditions are not met. I understand that my project will then be classified as a "non-critical" installation, which can include not being considered within our phased COVID-19 installation schedule and/or an extended lead time based off installations waiting to be completed or. Further call out fees may apply.**
- Picture 1: Fuse board (with clearly labelled breakers and fully accessible within 10 metres of working area(s))
- Picture 2: Power outlet sockets within the isolated working area (must be live and in safe working condition)
- Picture 3: Floor(s) / room(s) in all areas that the UFH is being installed
- Picture 4: Both water and gas shut off (in case of emergencies)
- Picture 5: Place where UFH manifold(s) will be located with clear markings
- Picture 6: Outside water tap

Name: _____

Signed: _____

Date: _____

Project postcode or JK project ref #: _____

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